What to expect from SEND And You

SEND stands for Special Educational Needs and Disabilities.

We are a Special Educational Needs and Disabilities Advice Service (SENDIASS).

We help parents and carers understand what help their children can get in education, health and social care.

We can speak to young people and children about what help they need.

We also work with professionals who can help you access our service.

Our service can only help you if you live in Bristol, North Somerset or South Gloucestershire.

Our service is free. You do not have to pay!

We treat everyone fairly and do not take sides.

We will not share your personal information with anyone unless you tell us we can.

We are a charity and are separate from the Local Authority.

You might want to talk to us if:

You want information about special educational needs.

You want help to prepare for a meeting with school or a professional.

You would like help understanding paperwork about special educational needs.

You have you own needs and need some help with your child's education.

Some things we can't do are:

Provide you with a particular support worker.

Make decisions for you.

Arrange meetings for you.

Complete benefits paperwork such as PIP or DLA.

Provide emergency support- we may need to tell someone if we are worried about your safety.

How to contact SEND And You

If you are able to, please complete the **contact form** on our website by using the following address:

www.sendandyou.org.uk/contact-us/

Or scanning the QR code:

You can also **call us** on 0117 992 6009

You will need to leave a message and we will call you back

Or **email us** on support@sendandyou.org.uk

We will take 3 to 5 working days to contact you.